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DEPARTMENT OF HEALTH & HUMAN SERVICES

Public Health Service
Food and Drug Administration

6/23/97
RJB

Dallas District
3310 Live Oak Street
Dallas, Texas 75204-6191

June 2, 1997

Ref:97-DAL-WL-23

WARNING LETTER

FEDERAL EXPRESS

Mr. Herbert D. Kelleher, President
Southwest Airlines Co.
2702 Love Field Drive
Dallas, Texas 75235

Dear Mr. Kelleher:

During an inspection of your airline support facility, Dallas, Texas, on May 14, 1997, our investigator documented deviations from Title 21, Code of Federal Regulations (CFR), Part 1250. Therefore, the referenced facility has been classified as "Provisional".

Our investigation revealed significant insanitary conditions, including:

1. Backflow prevention devices are not present on all potable water hydrants.
2. The dump site water supply which rinses human lavatory sewage from aircraft is not protected by a backflow device. Potable water is directly dispensed into the sewage drain to rinse sewage.
3. The hand wash sink for employees is not conveniently located for the ice bagging area.
4. The dump site drain area was not clean, left uncovered and left unprotected between uses.

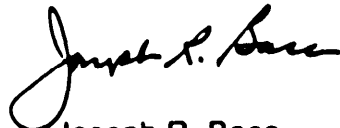
This letter is not intended to be an all-inclusive list of deficiencies at your airline support facility and it is your responsibility to ensure adherence to each requirement of the regulations. You should assure that all Southwest Airline facilities are in compliance with the regulations, especially since this is the second Warning Letter issued to facilities under your control in the last three months.

2- Mr. Herbert Kelleher, President
June 2, 1997

A list of Inspectional Observations (FDA-483) was issued to and discussed with responsible individuals at the referenced support facility. A copy of the FDA-483 is enclosed for your reference. Please review the observations noted by the investigator at the Dallas location inspected and respond in writing to each observation. You should take prompt action to correct these deviations and ensure that future violations do not recur. Failure to correct these critical violations can result in further action by FDA. Your airline support facility may be placed on a "Not Approved" status, following the current provisional status, if future similar violations occur.

You should notify this office in writing, within fifteen (15) days of receipt of this letter, stating the specific steps you have taken to correct the aforementioned violations. Your reply should be directed to Gwen Gilbreath, Compliance Officer, at the above letterhead address.

Sincerely,



Joseph R. Baca
Dallas District Director

GSG

cc: Mr. Arthur J. Allison
Station Manager
Southwest Airlines Co.
8008 Cedar Springs Rd.
Dallas, Texas 75235

Mr. Barry S. Brown
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